

RECOMMENDATIONS  
TECHNOLOGICAL QUARTZ FOR THE CARE  
AND MAINTENANCE

COMPAC  
THE SURFACES COMPANY

# RECOMMENDATIONS FOR THE CARE AND MAINTENANCE

**COMPAC Technological Quartz** is a product composed by 93-95% of pure quartz, one of the finest and durable natural materials. Only the sapphire, topaz and diamond are harder than it.

COMPAC "The Surfaces Company", has achieved a unique and prestigious product thanks to the efforts in creating new products and the strict control of quality's standards.

This product composed of natural quartz crystals, pigments and resins is the most beautiful and luxurious product for multiple decorative applications in houses.

COMPAC Technological Quartz for their physical and mechanical characteristics has an extraordinary hardness, resistance to abrasion (scratch) and impacts, no porosity to prevent the spread of germs and bacteria, which helps you to maintain permanent brightness and depth. This is the ideal material for worktops, vanity-tops, flooring, tiling and, due to its strength, high traffic surfaces.

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## MAINTENANCE AND CONSERVATION

### → How can I preserve the natural beauty of COMPAC Technological Quartz?

It is very simple, due to its physical and chemical characteristics and no porosity; it only requires a regular cleaning using a neutral pH product / detergent, rinsing it with water and dry it with a cloth or towel paper. Following this advice it will maintain its natural brightness and appearance for many years.

### Now, we answer you the most common questions about daily problems with some examples:

#### → How can I remove stains?

Dilute a small amount of neutral pH detergent in warm water, rub the stain with a cloth in a circular motion and rinse it immediately with water.

#### → How can I clean a dried lime stain?

Pour vinegar (or some diluted light acid) or use non-abrasive cleaners for cleaning the lime stain, applied it over the surface and leave it for 1 minute, then rinse it with water.

#### → How can I remove the hardened remnants of household products?: Food, fruits and vegetables, soft drinks, sauces, basic cosmetics,

#### gum, makeup or nail polish.

Detach the remnants with a plastic spatula, clean the surface, dampen a cloth with a neutral detergent and rinse it with water.

#### → How can I remove household products stains?: Food, fruits and vegetables, soft drinks, sauces, toiletries, bleach, ammonia or nail polish remover.

The remnants of these products are removed by rubbing with a cloth dampened with a neutral pH detergent.

#### → How can I remove the silicone residue?

Moisten the surface applying a small amount of solvent (such as acetone or ethanol). Scrape smoothly with a blade to avoid scratching the surface. Rinse it immediately with plenty of water.

#### → I have a rust stain, how can I clean it?

To eliminate rust stains: Pour a small amount of hydrochloric acid. Leave it to react for a few seconds, rinse it with plenty of water and dry it with a cloth or towel paper.

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## PRECAUTIONS AND USE RECOMMENDATIONS

### → Where should not be placed COMPAC technological quartz?

Do not put COMPAC outside or in any place under an intense sunlight or in places where the product is exposed to UV rays lamps.

### → Is COMPAC resistant to heat?

COMPAC Technological Quartz is a heat resistant product but if you placed recently heated objects on the worktop (pans, pots, pans, etc...) they can damage it irreversibly. We therefore recommend that you never place them directly on worktop, use mats and pads to place these objects. Toasters, fryers and embedded equipment: hob, dishwasher, etc. which generate heat must have enough space between them and the surface to cool away the high temperatures. Always use common sense and you will keep the beauty of this natural material.

### → Is it necessary to apply a sealer on the COMPAC technological quartz surface?

No, COMPAC quartz surfaces do not need any kind of repellents or sealers because they have no porosity.

### → Can I cut or use sharp tools on COMPAC's surfaces?

The Technological Quartz is made with 93-95% of natural quartz, one of the hardest and most beautiful mineral, but we recommend using cutting boards for proper conservation.

### → Which chemicals or cleaners are not recommended to use?

Do not use paint stripper, caustic soda, degreasing, or products with pH upper 10 or chlorine-base: oven cleaners, toilet, furniture polish, oil soaps and products to unclog. Do not use products which contain hydrofluoric acid or dichloromethane. If you use bleach or solvent rinse them with water and never leave them in contact with the surface for a long time.

### → Can I re-polish the technological quartz surface?

Quartz surfaces should not be re-polished under any circumstances, even quartz floors or countertops.

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## PRECAUTIONS AND USE RECOMMENDATIONS

### → How do I care and clean a quartz surface with Ovo or Matt finish?

All technological quartz finishes: Polished, Ovo and Matt have the same quality levels and physical-mechanical qualities, but Ovo and Matt finishes require more care and maintenance as they are much more sensitive daily life marks.

### → Do technological quartz surfaces with BIO resins or recycled materials have the same maintenance?

COMPAC has several products made from renewable vegetable-based "BIO" resins: Carrara, Perlino, Botticino, Noce, Imperial, Portoro and Pierre Bleue. Also it manufactures products with recycled materials (crystals) high percentages: Azabache, Titaneo, Lactea, Rubi and Venecia. All of them have the same qualities and therefore the same care and maintenance.

### → Is COMPAC technological Quartz material safe?

All our technological quartz products are certified and approved for home use by the official Agency in each country. GREENGUARD Indoor Air Quality

certified, which certifies their contribution to creating healthy indoor environment by not producing any volatile polluting emissions, GREENGUARD Children's & Schools, which supports its use in schools or places with children for long periods of time and NSF that warrants that no contaminant chemical element is transmitted to the food from the surfaces.

### Does COMPAC technological quartz contain antibacterial chemicals products?

No. It is not necessary to use chemicals components because of its no porosity quality do not allow to generate mold and consequently bacteria. COMPAC technological quartz is a natural antibacterial material.

If you need any further information we will be grateful to provide it.

Contact us by phone: 0208 5649377 or through e-Mail: [info-uk@compac.es](mailto:info-uk@compac.es)

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